

At Edelweiss Tokio Life Insurance, we deliver to our promise of prompt settlement of genuine claims through a hassle-free, fair, and transparent process. One day claim settlement is available for the following

***1 Terms & Condition Applicable**

- For claims that do not require field investigation.
- We guarantee to pay the claim within 24 hours from date of receipt of all required documents else we pay 10 % interest per annum for each day of delay. Interest rate shall be as prescribed by regulations or 10% per annum on claim benefit for each day delay, whichever is higher
- The Guarantee is applicable for individual death claims. Rider claims falls outside the purview of Guarantee.
- Guarantee is applicable for policies which are active for a continuous period of 3 years from the risk commencement date / reinstatement date whichever is later.
- Guarantee is applicable from date of submission of all required documents at the Company's Head Office/branch offices/ other touch points before 3 PM.
- Delay is calculated from date of receipt of all documents at the Company's Head Office/branch offices/ other touch points on a working day before 3 PM.
- Saturday, Sunday, public festivals, and non-NAV days (for ULIP) are excluded (not treated as a working day)
- Cases warranting investigation falls outside the horizon of Guarantee.

Mandatory Documents to be submitted-

- Original Policy Bond
- Completely filled & signed claim intimation form by nominee
- Original / attested copy of valid death certificate issued by competent municipal authorities
- Medical certificate of cause of death
- Nominee KYC and Personalised cancelled cheque/ Copy of bank passbook
- Complete set of medical records, if any (this includes first consultation paper, all subsequent OPD consultation papers, Discharge Summary & Indoor Case Papers of all admissions, lab reports etc)
- Copy of First Information Report, Post Mortem Report, Panchanama, Inquest Report, Viscera/Chemical analysis report if applicable

Disclaimer:

Edelweiss Tokio Life Insurance Company Limited

IRDAI Reg. No.: 147 | CIN: U66010MH2009PLC197336. ARN.: BN/1723/Jun/2021

Registered Office: 6th Floor, Tower 3, Wing 'B', Kohinoor City, Kiroi Road, Kurla (W), Mumbai - 400070

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For more details on risk factors, terms and conditions please read sales brochure carefully before concluding a sale

BEWARE OF SPURIOUS PHONE CALLS AND FICTIOUS/FRAUDULENT OFFERS

IRDAI is not involved in activities like selling insurance policies, announcing bonus or investment of premiums. Public receiving such phone calls are requested to lodge a police complaint.